

## PERFECT HOSPITALITY ALSO COMES WITH SHIPPING.

How to make your guests' stay even more special? With services that will amaze them, like the comfort of MBE Pack & Ship Solutions that you can tailor to their needs.

**DISCOVER MORE** 





RECEPTION



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BOOK

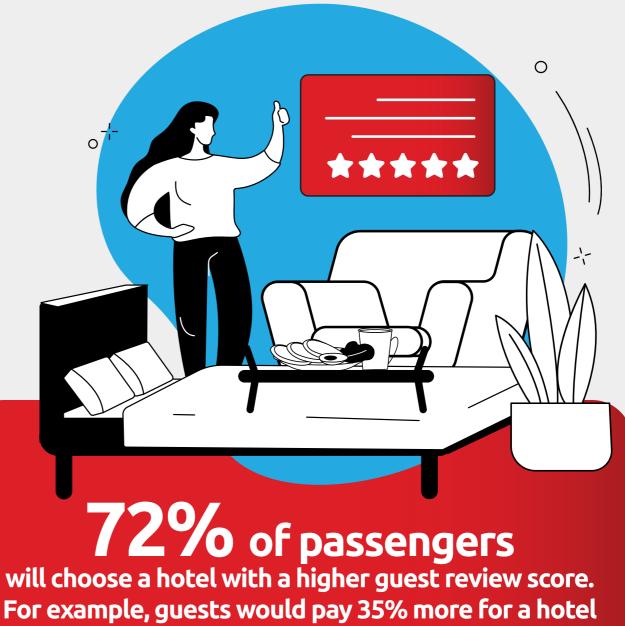
## 40% of hotel guests

are likely to write a guest review after a positive experience while 48% of hotel guests are likely to write one after a negative experience.

## 81% of travelers

often read reviews before booking their accommodations compared to 72% of travelers who read reviews before booking restaurant reservations or tour tickets.





booking. Unique services and positive reviews can be great ways to attract new guests.

with a score of 4.4 compared to a hotel with a score of 3.9.

Source: hoteltechreport.com

## Now you know why you must ensure your hotel makes a good impression.

Do you want to know how **your hotel** looks in the **eyes of guests**? Go ahead and ask them directly. To do this, you can use **marketing activities**, such as a newsletter, to leave a review.

If you are looking for **new ways of taking care of your guests** by offering **distinctive solutions** for shipping luggage, souvenirs, forgotten items, documents and more, with support of an **MBE expert** you can bring **your hotel business one step ahead**.

